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APPROVED:

By the Board of Directors of  
PJSC “Uralkali”

(Minutes of the meeting of the Board of  
Directors dated 19.03.2021, No.390)

### **The Quality Policy of PJSC Uralkali**

Uralkali is one of the world’s largest global producers and suppliers of products based on water-soluble potassium-sodium-magnesium salts and designed for fertilisation and technical purposes.

We believe that quality-related improvements help us increase competitiveness of our products and strengthen the Company’s positions in the global and domestic markets.

#### **Our strategic goal in quality:**

- Make and supply products that have consistent quality and that meet requirements and expectations of our customers.

#### **In our quality activities, we observe the following principles:**

- Focus on customers through continuous analysis of their requirements and expectations;
- Identification and distribution of necessary resources to ensure efficiency and effectiveness of the quality management process;
- Continuous improvement of the production management system; application of leading technologies; and enhancement of performance of every employee;
- Compliance of direct and contractor employees with all applicable legislation, sectorial standards and other requirements adopted by the Company;
- Sustainable use of natural resources by applying the best available techniques;
- Continuous training of personnel and cultivation of conscious and responsible attitude to quality among employees;
- Maintenance of mutually beneficial relations with customers, suppliers and shareholders, and maintenance of an open dialogue with the general public.